ACT Institute
Upcoming Training
November 2019

Thank you for attending and participating in the ACT Team Leader Retreat: Changing the Narrative
INQUIRING MINDS WANT TO KNOW:
ACT & SUPERVISION

Scan the QR Code or click the link below to take the survey on current ACT supervision practice.

This survey will take approximately 5 minutes to complete.
Your responses are voluntary and confidential.

For additional questions or concerns about this survey, please contact Helle Thorning (Helle.Thorning@nyspi.columbia.edu) or Luis Lopez (Luis.Lopez@nyspi.columbia.edu).

ACT & Supervision Survey

ACT On-Site Training

Are you planning a team retreat for your ACT team? Have you and your team identified an area in which you could use some more training? The ACT Institute will come to you!

In the link below, you will find our current on-site training offerings and the length of each training.

If you have identified an area of training not listed here, let us know so that we can work on including this in our offerings.

For more information or to schedule a training, please contact the ACT Institute at ACT_institute@nyspi.columbia.edu or Pascale Jean-Noel, Director of Training, at Pascale.Jean-Noel@nyspi.columbia.edu

ACT On-Site Training
REMINDER: ACT PROVIDERS PLEASE UPDATE YOUR CPI LMS ACCOUNT

We need all ACT Providers to update YOUR CPI LMS Accounts with accurate Functional Job and Specialty to ensure all correct training is added to their transcript and receipt of the correct emails.

Please click the Instructions button below for more information. Contact the ACT Institute at ACT_inst@nyspi.columbia.edu if you have questions.

SAVE THE DATE: ONTARIO F/ACT CONFERENCE 2020

When: September 16-18, 2020
Where: Collingwood, Ontario

For Submissions, Please click the link below
Deadline for Submissions: February 1, 2020
ACT TEAMS

Core Principles & Person-Centered Treatment Planning Training

* 11/08/2019: ACT Core Principles Training: NYC
* 11/15/2019: ACT Core Principles Training, HR

Trainings are from 10AM to 4:00PM. For training site addresses and to register, please click on the dates above.

Learning Communities

*Clinical Care Call Focused on Justice-Informed Practice

You are invited to join the next ACT Clinical Call focused on Justice informed treatment on November 19, 2019 from 11 – 11:45 AM

We are pleased to announce that Mike Cammarata, Team Leader and Cassandra Dunner, ACT CO-Occurring Specialists from the Spectrum Health & Human Services ACT Team in Buffalo, New York will present a clinical care situation with one of their ACT Participants.

Please join us to hear and learn about the work of the Spectrum Team and dialog with them about ways in which to work with the ACT Participant and their family/ natural supports.
NEW! ACT - SUGI (Supervision Guidelines Initiative)

We are pleased to announce our next learning community – the ACT Supervision Guidance Initiative. The Supervision Guidance Initiative (or ACT-SUGI) will provide a platform to gather information and discussed best practices related to supervision in ACT Teams. Additionally, we would like to pilot our supervision guidance documents for each of the roles in ACT teams. This will offer us the chance to develop a protocol for supervision practices in ACT Teams in NYS.

The initiative will welcome the last 10 teams that recently started operations in late 2017. These 10 teams (4 in NYC and 6 in the rest of the state) will participate on this short (and important) learning collaborative.

Our first meeting for the ACT-SUGI learning community is on Thursday, November 21st. We look forward to your participation!

Clinical Care/Support Calls

Thanks for your feedback on the surveys! Based on your feedback we made some changes to the dates and times of the calls. Please view below.

ACT Team Role-Based Events

**ACT TEAM LEADERS**

*Team Leader Support Call*

This monthly call time provides an open forum for Team Leaders and/ Assistant Team leaders to ask questions or raise
The next call will be on Monday, November 4, 2019 from 2:30PM to 3:30PM.

Administrator Support Call for ACT Teams

The ACT Institute hosts an ongoing support call for all Administrators that oversee 2 or more ACT team programs within their agencies. On this call, you'll be able to communicate best practices and challenges, provide insight and feedback with your colleagues around challenges, and barriers you encounter in your role of managing the ACT teams within your agencies.

Join us for the next upcoming Administrator Support Call on Thursday, November 14, 2019 from 12:00PM - 1:00PM.

We look forward to your participation! Click on the link below for meeting details.
NEW! ACT Profile Call

Please join us for the ACT Profile Call on Tuesday, December 10, 2019 from 11:30 AM - 12:30 PM.

The ACT Team Profile is designed to provide a monthly snapshot of each ACT team's overall functioning based on data from CAIRS. Previously, the ACT Team Profile was a static PDF limited to your team's metrics.

The new version provides much more information and flexibility in looking at how well your team is doing, and compares your performance with the rest of the ACT teams in your region and state. It will be utilized for licensing and monitoring, and may motivate CQI processes within your team or agency.

The ACT Profile Support Call takes place every first Tuesday of the month from 11:30 AM - 12:30 PM. The Support Call will offer live assistance in navigating and interpreting your team's ACT Team Profile.

To access your profile prior to the call please download the Tableau Reader at the following link: https://www.tableau.com/products/reader.

If you're experiencing any challenges accessing your profile you can contact Rebecca Hoen at Rebecca.Hoen@omh.ny.gov or Laura Elwyn at Laura.Elwyn@omh.ny.gov.

We look forward to your participation!
After hearing from a number of you about what might be helpful to your work on ACT teams, we are pleased to announce a new ACT Listserv for ACT Clinicians delivering medical and psychiatric care to ACT Participants – Psychiatrists, Nurse Practitioners and Nurse. Team Leaders are invited to participate as well. The Listserv will allow ACT practitioners to communicate and learn from one another about clinical, logistical and administrative issues, and importantly, to do so at their convenience.

Dr. David Lowenthal, Medical Director at the Center for Practice Innovations will moderate the listserv in place of the monthly “Clinical Care Call.”

To join the ACTPRAC listerv send an email to David.Lowenthal@nyspi.columbia.edu.
This monthly call for Substance Use Specialists will provide a forum for providers to share their experiences working with individuals in dual recovery from substance use and mental health challenges. The call will feature case presentations and discussion, tool sharing (via the Adobe room), and opportunities to share successes and ask questions. In addition, we will cover pertinent topics including engagement, stage-wise interventions and language.

Dear ACT Peer Specialists,

"Peer Specialist Support Calls"

Dear ACT Peer Specialists,
Please join us for our upcoming statewide ACT peer specialist call on Tuesday, November 12th from 11am-12pm.

We will discuss the ACT Team Peer Specialist Scope of Practice, which you can find on www.practiceinnovations.org, in the peer specialist section of the ACT team tab.

Please reach out to Abaigeal Duke at abaigeal.duke@nyspi.columbia.edu with any questions or suggestions for call topics.

**ACT NURSES**

**ACT Clinicians ListServ**

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ACT FAMILY SPECIALISTS

Please join us for our next ACT Family Specialist Clinical Care Call on Wednesday, November 20h from 3 - 4 PM.

HOLIDAYS & ACT

The focus of this call will be on Holidays: The meaning and impact the holidays have on ACT Participants and their families/natural supports & ACT providers.

Click here for more information on the next call on Wednesday, November 20th from 3 to 4PM:
ACT VOCATIONAL SPECIALISTS

Please join us for the next Vocational Specialist Clinical Care Call, Friday, November 15th 2019, from 10AM to 11AM!

This will be an open call for Vocational Specialists to share their experiences, success and challenges providing vocational services to ACT participants. We will also continue to talk about the Individual Placement and Support (IPS) model and how it may be helpful in supporting participants to find and keep employment.

The Vocational Specialist Clinical Care Call is a joint effort between the ACT Institute and the IPS initiative at the Center for Practice Innovations.

We look forward to your participation!
The ACT Institute provides consultations to support teams in various areas including developing Continuous Quality Improvement (CQI) projects, providing programmatic technical assistance and/or training for teams at your site. Please contact Pascale Jean-Noel to schedule a time to visit your site Pascale.Jean-Noel@nyspi.columbia.edu.

**ACT Listserv**

The listserv provides a forum for discussion among everyone connected to ACT in New York State. Please encourage your ACT team colleagues to join this listserv. Feel free to forward the newsletter and forward their email addresses to Pascale Jean-Noel at Pascale.Jean-Noel@nyspi.columbia.edu.

www.practiceinnovations.org