Dear Adult Behavioral Health Home and Community Based Services Designated Provider:

This letter is to inform you and your Agency of **required** training for Adult BH HCBS providers. As stated in your designation letter, the New York State Office of Mental Health (OMH) and Office of Alcoholism and Substance Abuse Services (OASAS) require that Adult BH HCBS providers complete required trainings to maintain their designation status. OMH and OASAS are pleased to announce a unified state-of-the-art web-based training program to designated Adult BH HCBS providers. This training program has been developed in collaboration with the Center for Practice Innovations (CPI) at Columbia University/NYS Psychiatric Institute, the McSilver Institute for Poverty Policy and Research at NYU Silver School of Social Work, Center on Addiction, and the New York Association of Psychiatric Rehabilitative Services. **Participation in this training program has been standardized to meet core training requirements.**

The required training is separated into the following three sections:

- **Overview of HARP/HCBS** (Includes managed care overview, Rehabilitation vs Treatment, “How to Market HCBS”, etc.)
- **Core Knowledge Areas** (Engagement, Motivational Interviewing, Trauma Informed Care, etc.)
- **HCBS Service Specific Training** (will cover each service and include examples)

A major goal of the NYS Behavioral Health Transformation plan is to support learning that is effective, constantly improving and innovating, and providing the greatest value to those we serve. Participation in this training program offers several advantages to providers including:

- Training resources are provided at no cost;
- Opportunities to better understanding services, engagement and delivery;
- Providers can use summary reports of training activities to support internal continuous quality improvement activities and assure that their workforce is prepared to offer state of the art HCBS services.

Agency contact persons supervising HCBS services will receive detailed instructions from the Center for Practice Innovation for registering their staff on the CPI learning management system and information about training offerings in coming weeks. Timeframes regarding completion of the required training will be forthcoming as well.

Thank you in advance for your ongoing service to ensure quality care to individuals receiving behavioral health services.

Sincerely,

Robert Myers  
OMH Senior Deputy Commissioner

Pat Lincourt  
OASAS Director, Division of Practice Innovation & Care Management